

## I understand

- I bring items to be repaired at my own risk. All repairs are free of charge and carried out by unpaid volunteers. Neither the organisers of the Repair Café nor the repairers can be held responsible if the item can't be repaired, the repair doesn't last, or the item is accidentally damaged in the course of the attempted repair.
- 2. Repairers may choose **not to attempt** to repair my item. This could be for safety or any other reason. Sometimes a professional repair service is needed. If we can, we'll suggest a local provider.
- 3. Repairers **may take my item apart and not put it back together** again. *For example if the item is unsafe or broken beyond repair.*
- 4. If batteries, leads, plugs, fuses, zips or other '**consumables**' are needed, I need to provide them. *If we have them in stock, you can buy them from the Repair Café*
- 5. I have to **stay with the repairer** while my repair is being carried out. If you can work with the repairer and pick up new skills, that's even better!
- 6. I have to **take my item away with me** when I leave. *Even if it's not been possible to fix it.*
- 7. I can book **only one item** into the Repair Café. If I bring a second or third item, they will be looked at if repairers have time, but I will have to go to the back of the queue if there is one.
- 8. If I've brought **children** with me, I'm responsible for their behaviour and safety.
- 9. I may be asked by an organiser to have a **photo or video** taken for publicity. We will always ask your permission and explain where they will be used. You can withdraw your permission at any time in the future by contacting the organiser.

Signature	
Printed name	
Date	

We welcome **donations** towards Repair Café costs PTO: Please leave us your completed **feedback form** before you go.

## Please leave feedback about your visit to our Repair Café

	Where did you hear about this Repair Café?
2.	Please circle the age group you are in.
	Under 20 21-40 41 – 60 61+
3.	What item(s) did you bring in to be repaired?
4.	Was/were your item(s) repaired? Yes/No/Partly
5.	If not, were you advised about the problem? Yes/No
6.	Were you happy with the help you received? Yes/No
	If yes, please describe your experience
	If no, please tell us why not
ne	Repair Cafes are advertised in the Cambridge Carbon Footprint and Transition Cambridge ewsletters which have news of local events and activities which encourage sustainable living. Please ave your name and email address if you would like to be added to this mailing list.
	Cambridge Carbon Footprint
	Transition Cambridge

Finally, if you'd like to help at future Repair Cafes, with refreshments/admin, or as a repairer, please tell us here and leave your name and email if you haven't already done so above.

## Thank you!

\* A NOTE ON PRIVACY: If you leave your email address, we will only use it to email you the newsletter you requested. You can stop receiving the newsletters at any time by clicking the unsubscribe link at the bottom of an email. Cambridge Carbon Footprint uses a reputable third party to send out newsletters. By providing your email address you acknowledge that the information you provide will be transferred to them for processing in accordance with their privacy policy and terms. For links to their policy and terms, and for more information about Cambridge Carbon Footprint's privacy practices, please visit <u>http://www.cambridgecarbonfootprint.org/privacy.</u> Details about Transition Cambridge's privacy policy can be found at <u>https://www.transitioncambridge.org/wiki/TT/DataProtection</u>